



SCHOOL COMMUNICATIONS DURING COVID-19

News for U-46 Students & Families

Internet & Electricity Resources

School District U-46 is offering Comcast's Internet Essentials service for free to qualifying families through the end of May 2021. The agreement between U-46 and Comcast, an extension of an arrangement that began in the spring of 2020, is designed to help students succeed.

Features of Internet Essentials include (<https://www.internetessentials.com/>): No term contract, No credit check, 25 Mbps download / 3 Mbps upload speeds, In-home Wifi. Families who may qualify were contacted by U-46 directly. Those who believe they might be eligible can get more information by clicking on Assistance with High-Speed Internet via the District's Let's Talk customer service tool.



During U-46's e-learning, ComEd is committed to offering safe and affordable electricity.

There are several bill assistance options available to help with past-due balances, and anyone who needs help is encouraged to call ComEd immediately at 1-800- EDISON1 (1-800-334-7661), M-F, 7am-7pm. ComEd customers can always visit ComEd.com/Support to learn more about the following payment assistance options and eligibility requirements:

CARE Customer Hardship Grants. Residential customers facing financial hardship may be eligible to receive a one-time CARE grant from ComEd to help them get back on their feet.

COVID-19 Financial Bill Assistance. A one-time bill assistance credit of up to \$500 is available this year for eligible, low-income households.

Flexible, Extended Payment Arrangements. For a limited time, low-income households and residential customers expressing financial hardship may be eligible for a flexible payment arrangement so they can spread balances over 24 payments, with 0% down. Residential customers who may not be facing financial hardship, but would like to spread balances, may be able to do so over 18 payments, with no more than 25% down.

Waiver of New Deposits and Fee Relief. ComEd is waiving any new deposit requirements for a limited time for customers expressing financial hardship and extending relief from various fees (such as reconnection fees) to help low-income residential customers.

State and Federal Financial Energy Assistance. Illinois' Percentage of Income Payment Plan (PIPP) and the federal Low-Income Home Energy Assistance Program (LIHEAP) also provide valuable financial help to households that may be facing financial challenges.