



Frequently Asked Questions for Illinois ACT Online Prep Users

What is ACT Online Prep?

ACT Online Prep is a Web-based application, accessible with almost any computer with an Internet connection that helps your students prepare for taking the ACT. They can take practice tests, with real ACT questions, and write essays for the optional ACT Writing Test; real-time scoring provides immediate feedback. ACT Online Prep also provides a preliminary diagnostic test, a comprehensive content review for each of the ACT's four required tests, and a personalized study path to help your students focus their preparation time. For more information, please visit <http://www.actonlineprep.com>.

How does our school begin using ACT Online Prep?

Once ACT has received and processed your ACT Online Prep order form, the contact person you designated on that form will receive an email with their username and password and step-by-step directions on how to begin setting up accounts for your students. Once the administrator logs on to the site, they can easily create and manage student accounts, distribute Writing Test units, and run reports about student usage and progress. A comprehensive Administrator Guide is available online to answer questions the administrator or students may have, and they can always email ACT Customer Services at actonlineprep@act.org or call us at 319.337.1429.

How many of our students can use ACT Online Prep?

Each school can have up to 250 licensed users, who can use ACT Online Prep any time, day or night. Site administrators can reuse these 250 accounts as many times as they wish, assigning them to different students throughout the year.

How many ACT Writing Tests will our school have?

Each site license comes with 100 writing tests, which your site administrator can distribute among students as necessary. One student can use as many Writing Test units as the administrator gives them.

How do we order additional Writing Tests?

To purchase additional Writing Test units, email customer service at actonlineprep@act.org or call 319.337.1429.

Our school already has an ACT Online Prep license. Will it be renewed automatically?

Yes, we will automatically renew your site license through May 31, 2014. ACT will not issue an invoice for this renewal.

For ACT Online Prep questions and support please contact ACT Customer Services at 319.337.1429 or actonlineprep@act.org