Setting Up And Activating Parent + Student Accounts

This guide walks you through the process of activating your Hero account, which will be inherently tied to a student/s. It can also be used to assist your child with setting up *their* account, if they need help, which follows the same steps.
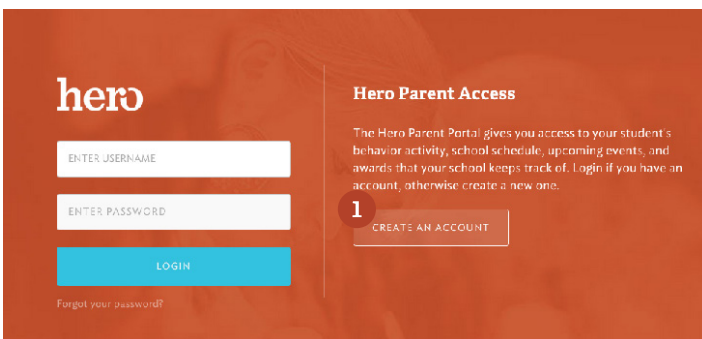
Getting Started (for Parents)

Before you get started, make sure you have your unique Activation Key (provided by your child's school administrator, which is also referred to as the "Parent Key") and your child's student ID number. You account cannot be created without them.
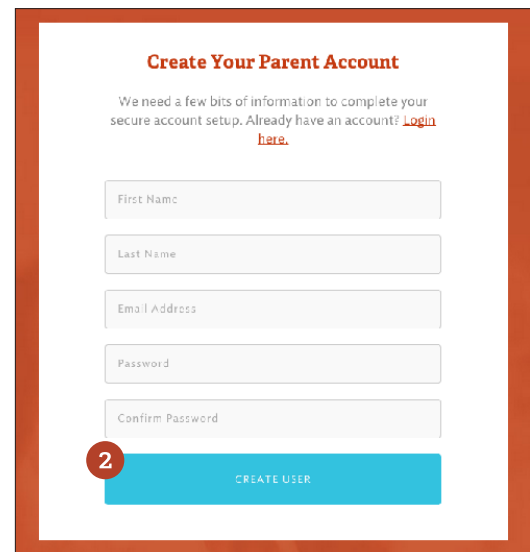
1. Log in to **https://access.heropowered.com**.

2. Click on the "Parents" icon to gain access to the Parent App.

Creating Your New Parent Account

1. From the login screen, click the "CREATE AN ACCOUNT" button.

2. Enter your information, choose and repeat a password for yourself, and click "**CREATE USER**."

Please note: the Parent Key links your account to your student, and is NOT your password. You will enter that Key on the next screen. On this screen, you need to create a password for yourself which you will use to access your account in the furture.

Adding a Student to Your Parent Account

After you create your new user account, you will be automatically forwarded to the "ADD STUDENT" screen. In order to attach a student to your account, you will need your Parent / Activation key, and your student's ID number.

1. Once you are in the "ADD STUDENT" screen, click on "Add Student."

2. This is where you input your Parent / Activation key and your student's ID number.

3. Click "**ADD STUDENT**"
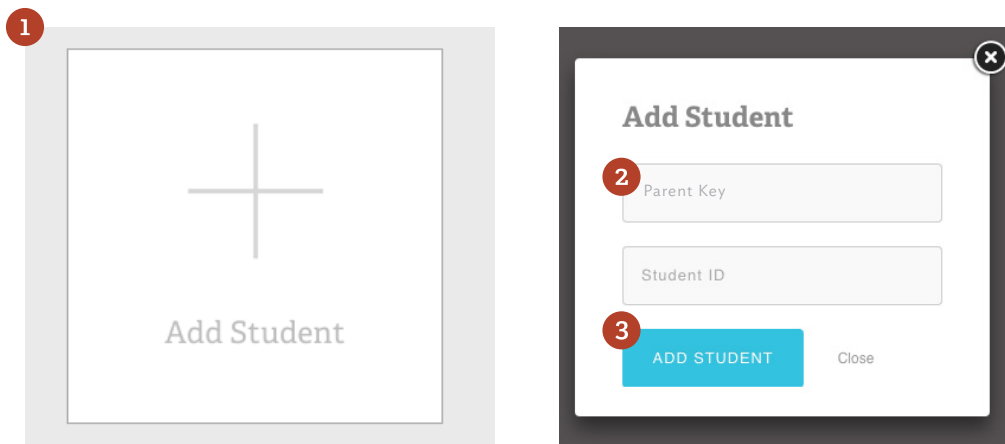
You will be automatically brought back to the main screen, where you will now see the student information of the child you just added. If you need to add another student, repeat the process, starting by clicking on "Add Student."
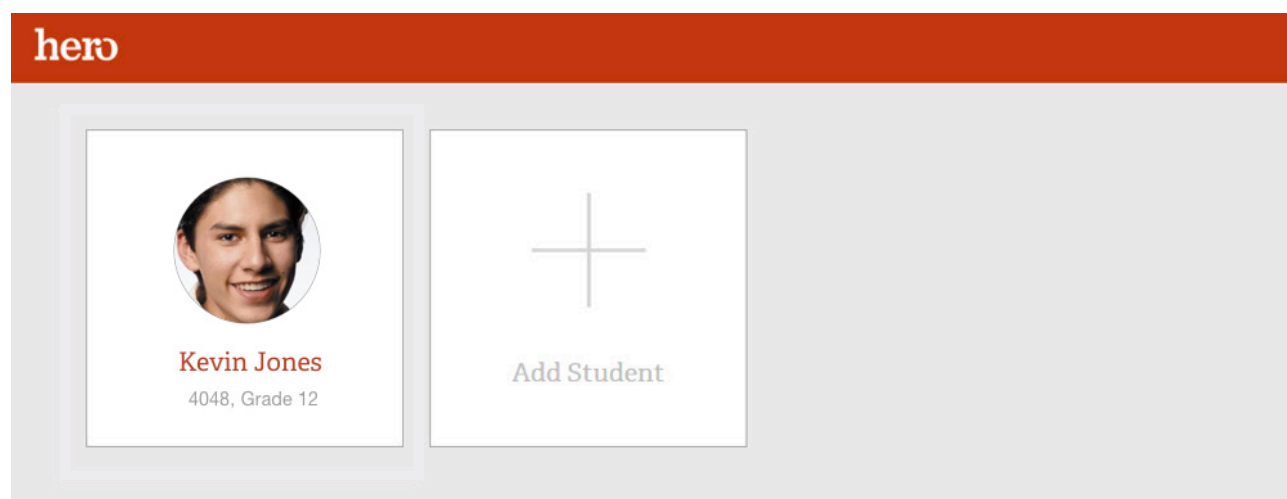
YOU ARE NOW READY TO SEE YOUR CHILD'S BEHAVIOR ACTIVITY!
CLICK HERE TO GET A WALKTHROUGH OF THE APP.
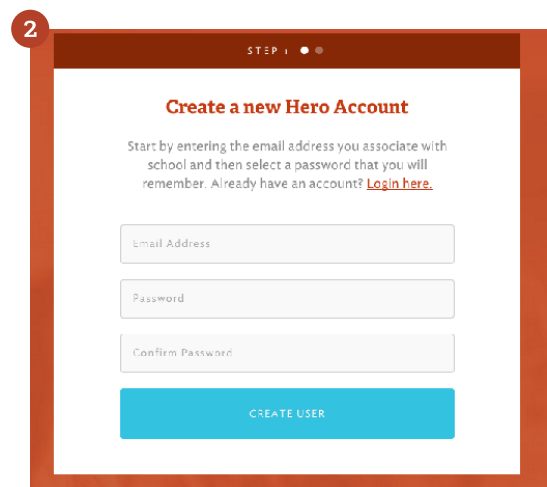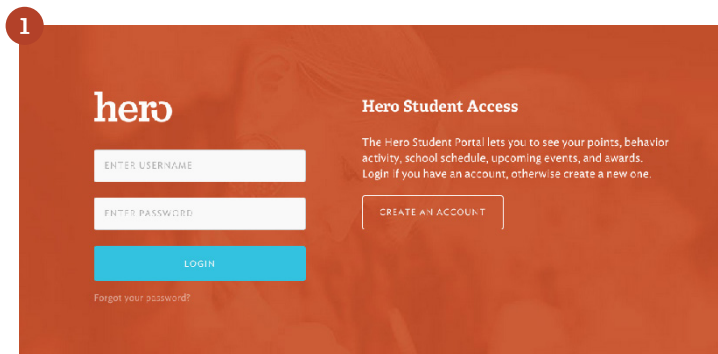
Getting Started (for Students)

The process for creating a new student account is the same as that for creating a parent account. The only difference is you are going through the steps from within the student portal, vs. the Parent Portal. Like with parent accounts, before you get started, make sure you have the unique Student Key (also provided to your child by their school administrator, which is unique and different from the key you used to set up the parent account) and your child's student ID number.

1. Log in to **https://access.heropowered.com**.

2. Click on the "Students" icon to gain access to the Student Portal.

Creating Your New Hero User (Student) Account

1. From the login screen, click the "CREATE AN ACCOUNT" button.

2. Enter their information and click "**CREATE USER**."

"Adding a Student" to Your Child's Account

After the new Hero (Student) user account is created, you will be brought to the "ADD STUDENT" screen. In order for your student to view their behavior information, they will need their unique Student Activation Key and ID number.

1. Click on "Add Student."

2. Input their Student Key (the activation code your student's administrator sent them) and their ID number.

3. Click "**ADD STUDENT**"

THEY ARE NOW READY TO SEE THEIR BEHAVIOR ACTIVITY!
CLICK HERE TO GET A WALKTHROUGH OF THE APP.