

Press Clippings 08/24/20

---The Courier-News--- 08/24/2020

Some Elgin-area schools forced to delay start of online classes due to global Zoom outage

By: Rafael Guerrero

A global Zoom outage Monday has prevented or delayed some schools in the Elgin area, including many in District U-46, from launching the first day of fall online classes.

Zoom, an online videoconferencing platform being used by most schools doing e-learning, was reporting a “partial” outage on its website, and indicated a “fix was being deployed” that should resolve the problems that started at about 4 a.m.

U-46 posted an alert for parents and students who were having trouble getting the platform to launch.

“Zoom, the online platform that we are using for our classes, has reported a widespread outage. We will keep everyone updated. This is unrelated to U-46 but we are working to find a solution this morning,” according to a district Facebook post that went up shortly after 8 a.m.

About an hour later, the district directed students and teachers to switch over to Google Meets, another live virtual meeting platform.

School District 300 reported similar outages and connectivity issues Monday morning. Online classes there started last week.

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There are no U-46 related news stories.

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