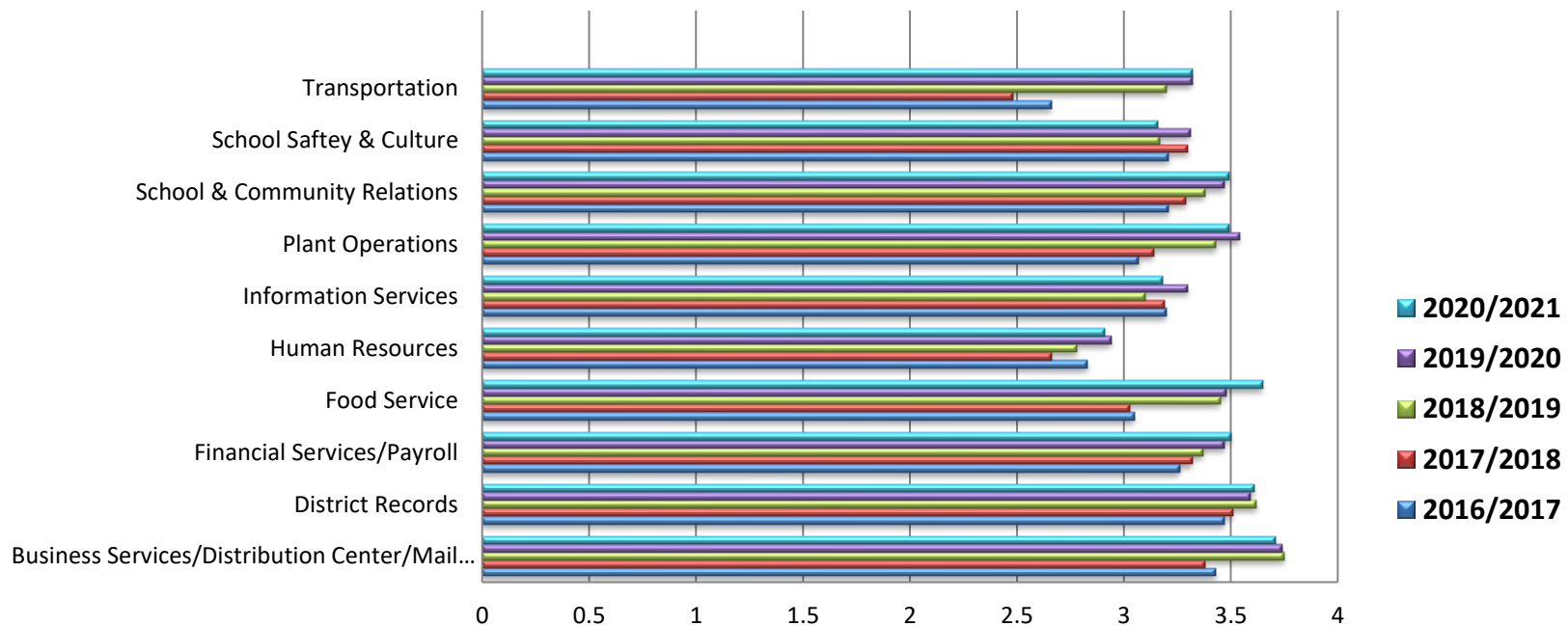


1. Please rate the customer service provided by each operational area.

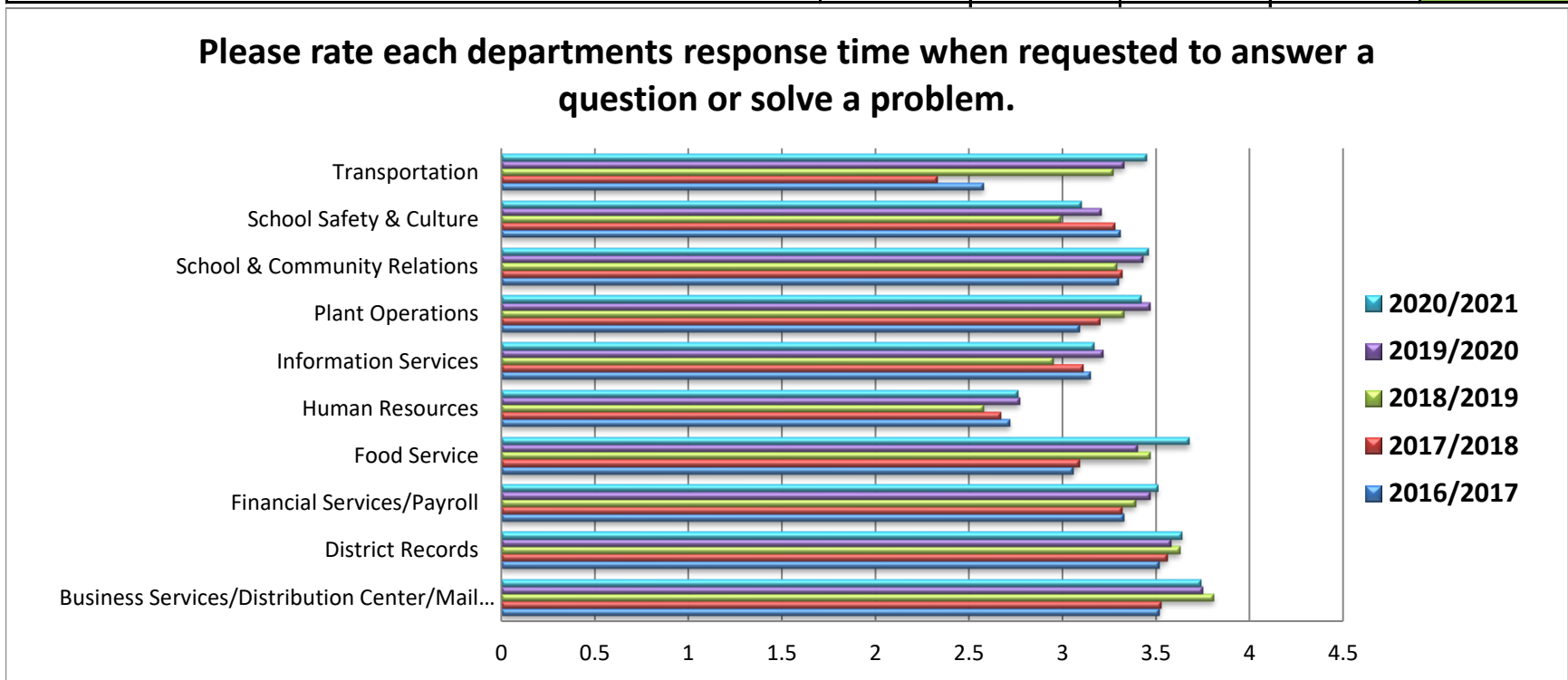
	2016/2017	2017/2018	2018/2019	2019/2020	2020/2021
Business Services/Distribution Center/Mail Room	3.43	3.38	3.75	3.74	3.71
District Records	3.47	3.51	3.62	3.59	3.61
Financial Services/Payroll	3.26	3.32	3.37	3.47	3.50
Food Service	3.05	3.03	3.45	3.48	3.65
Human Resources	2.83	2.66	2.78	2.94	2.91
Information Services	3.2	3.19	3.1	3.3	3.18
Plant Operations	3.07	3.14	3.43	3.54	3.49
School & Community Relations	3.21	3.29	3.38	3.47	3.49
School Safety & Culture	3.21	3.3	3.17	3.31	3.16
Transportation	2.66	2.48	3.2	3.32	3.32

Please rate the customer service provided by each operational area.



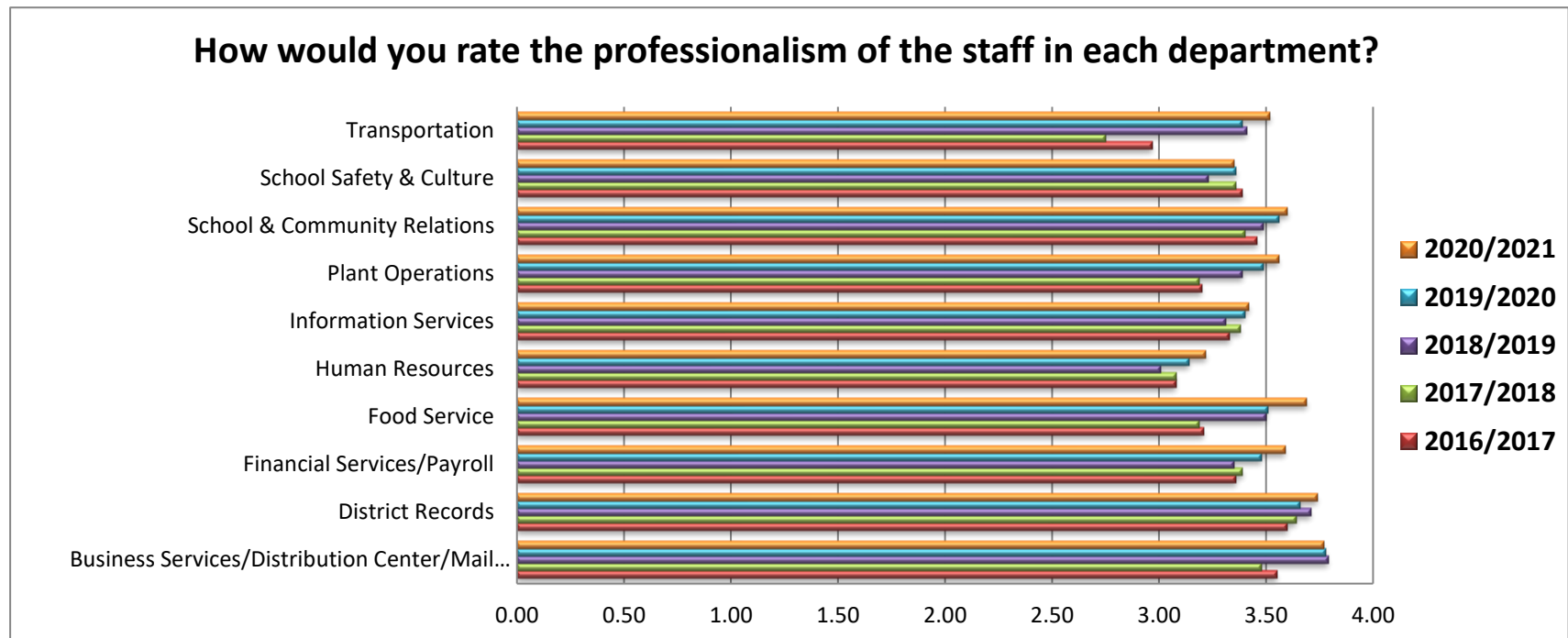
2. Please rate each departments response time when requested to answer a question or solve a problem.

	2016/2017	2017/2018	2018/2019	2019/2020	2020/2021
Business Services/Distribution Center/Mail Room	3.52	3.53	3.81	3.75	3.74
District Records	3.52	3.56	3.63	3.58	3.64
Financial Services/Payroll	3.33	3.32	3.39	3.47	3.51
Food Service	3.06	3.09	3.47	3.4	3.68
Human Resources	2.72	2.67	2.58	2.77	2.76
Information Services	3.15	3.11	2.95	3.22	3.17
Plant Operations	3.09	3.2	3.33	3.47	3.42
School & Community Relations	3.3	3.32	3.29	3.43	3.46
School Safety & Culture	3.31	3.28	2.99	3.21	3.1
Transportation	2.58	2.33	3.27	3.33	3.45



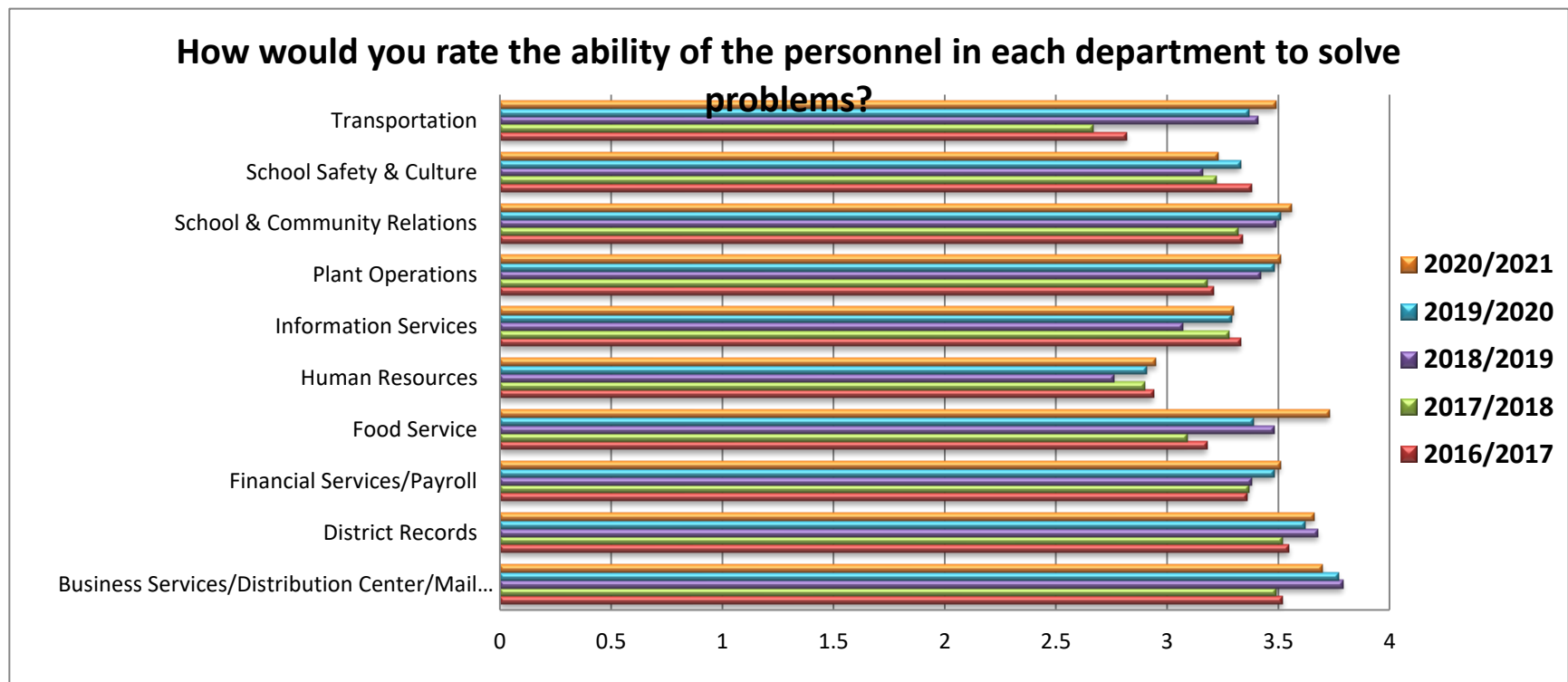
3. How would you rate the professionalism of the staff in each department?

	2016/2017	2017/2018	2018/2019	2019/2020	2020/2021
Business Services/Distribution Center/Mail Room	3.55	3.48	3.79	3.78	3.77
District Records	3.60	3.64	3.71	3.66	3.74
Financial Services/Payroll	3.36	3.39	3.35	3.48	3.59
Food Service	3.21	3.19	3.5	3.51	3.69
Human Resources	3.08	3.08	3.01	3.14	3.22
Information Services	3.33	3.38	3.31	3.4	3.42
Plant Operations	3.20	3.19	3.39	3.49	3.56
School & Community Relations	3.46	3.4	3.49	3.56	3.6
School Safety & Culture	3.39	3.36	3.23	3.36	3.35
Transportation	2.97	2.75	3.41	3.39	3.52



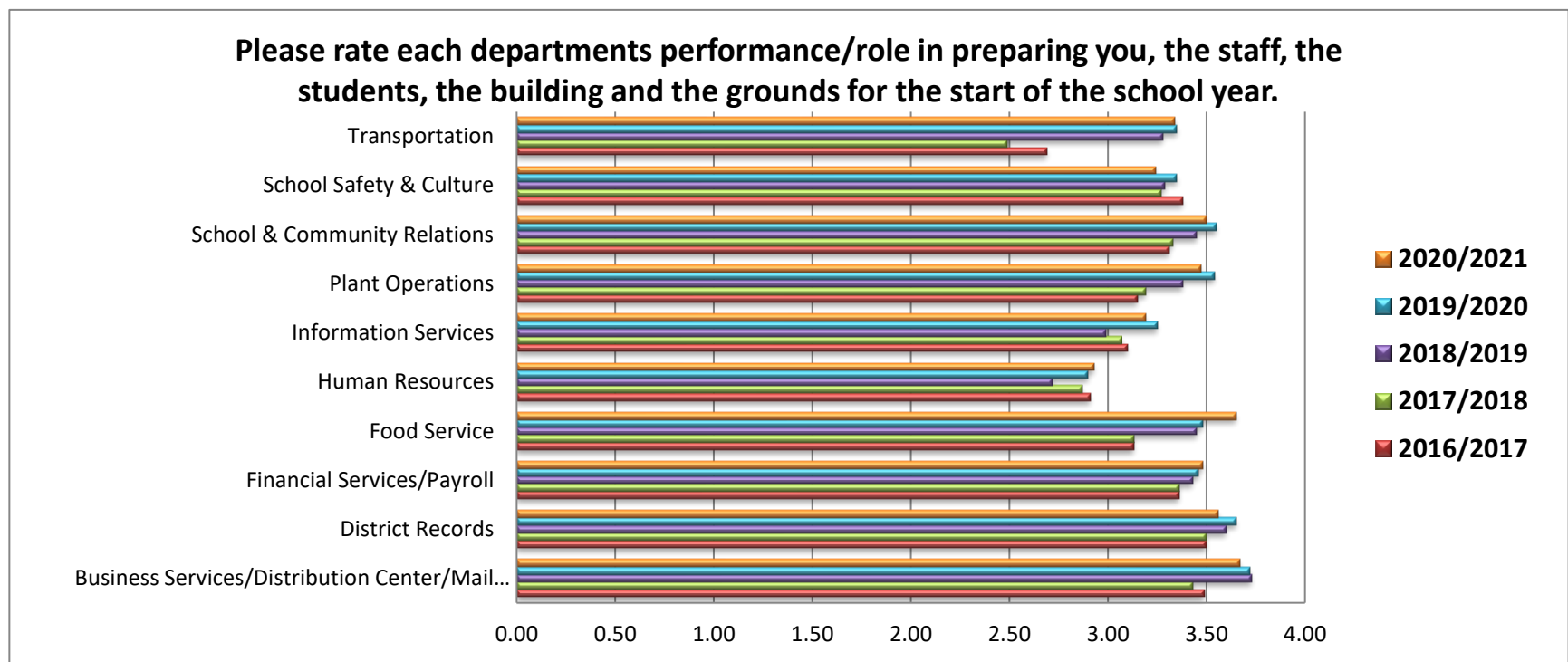
4. How would you rate the ability of the personnel in each department to solve problems?

	2016/2017	2017/2018	2018/2019	2019/2020	2020/2021
Business Services/Distribution Center/Mail Room	3.52	3.49	3.79	3.77	3.7
District Records	3.55	3.52	3.68	3.62	3.66
Financial Services/Payroll	3.36	3.37	3.38	3.48	3.51
Food Service	3.18	3.09	3.48	3.39	3.73
Human Resources	2.94	2.9	2.76	2.91	2.95
Information Services	3.33	3.28	3.07	3.29	3.3
Plant Operations	3.21	3.18	3.42	3.48	3.51
School & Community Relations	3.34	3.32	3.49	3.51	3.56
School Safety & Culture	3.38	3.22	3.16	3.33	3.23
Transportation	2.82	2.67	3.41	3.37	3.49



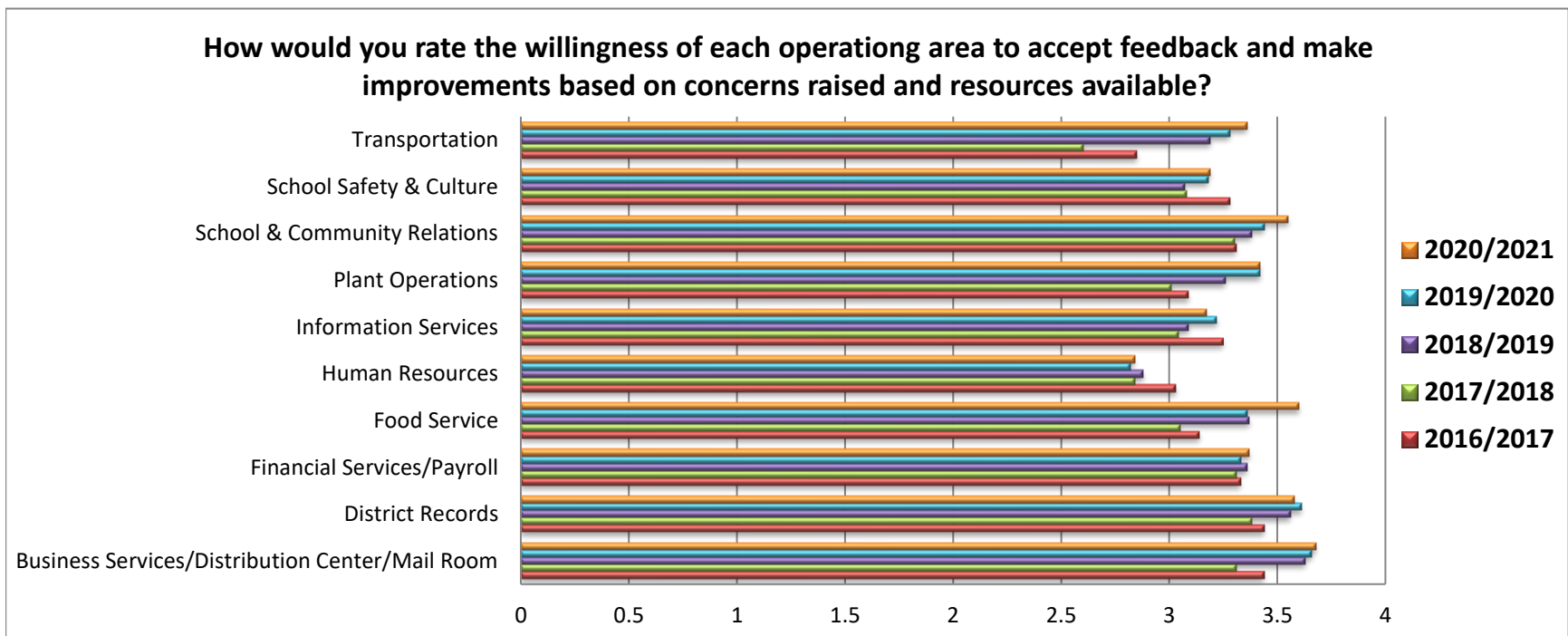
5. Please rate each departments performance/role in preparing you, the staff, the students, the building and the grounds for the start of the school year.

	2016/2017	2017/2018	2018/2019	2019/2020	2020/2021
Business Services/Distribution Center/Mail Room	3.49	3.43	3.73	3.72	3.67
District Records	3.50	3.5	3.6	3.65	3.56
Financial Services/Payroll	3.36	3.36	3.43	3.46	3.48
Food Service	3.13	3.13	3.45	3.48	3.65
Human Resources	2.91	2.87	2.72	2.9	2.93
Information Services	3.10	3.07	2.99	3.25	3.19
Plant Operations	3.15	3.19	3.38	3.54	3.47
School & Community Relations	3.31	3.33	3.45	3.55	3.5
School Safety & Culture	3.38	3.27	3.29	3.35	3.24
Transportation	2.69	2.49	3.28	3.35	3.34



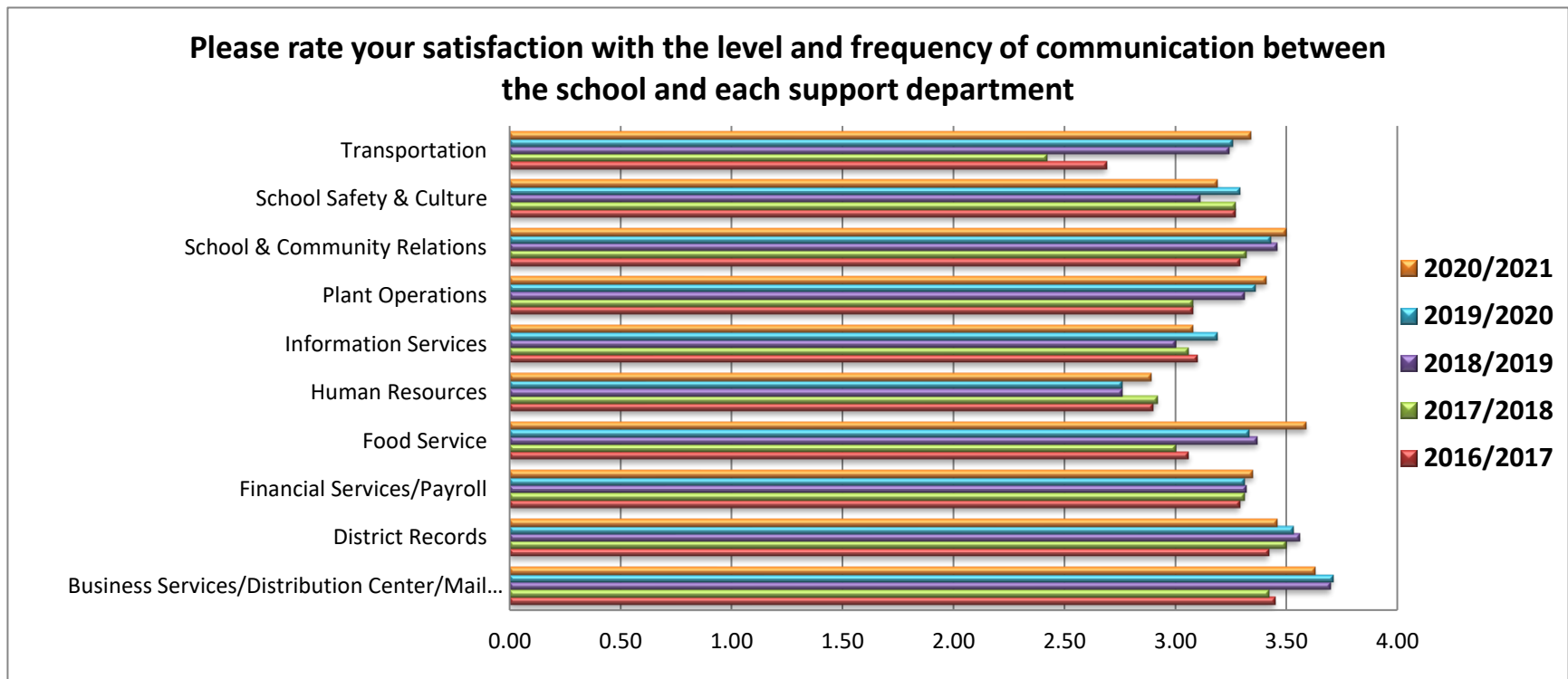
6. How would you rate the willingness of each operating area to accept feedback and make improvements based on concerns raised and resources available?

	2016/2017	2017/2018	2018/2019	2019/2020	2020/2021
Business Services/Distribution Center/Mail Room	3.44	3.31	3.63	3.66	3.68
District Records	3.44	3.38	3.56	3.61	3.58
Financial Services/Payroll	3.33	3.31	3.36	3.33	3.37
Food Service	3.14	3.05	3.37	3.36	3.6
Human Resources	3.03	2.84	2.88	2.82	2.84
Information Services	3.25	3.04	3.09	3.22	3.17
Plant Operations	3.09	3.01	3.26	3.42	3.42
School & Community Relations	3.31	3.3	3.38	3.44	3.55
School Safety & Culture	3.28	3.08	3.07	3.18	3.19
Transportation	2.85	2.6	3.19	3.28	3.36



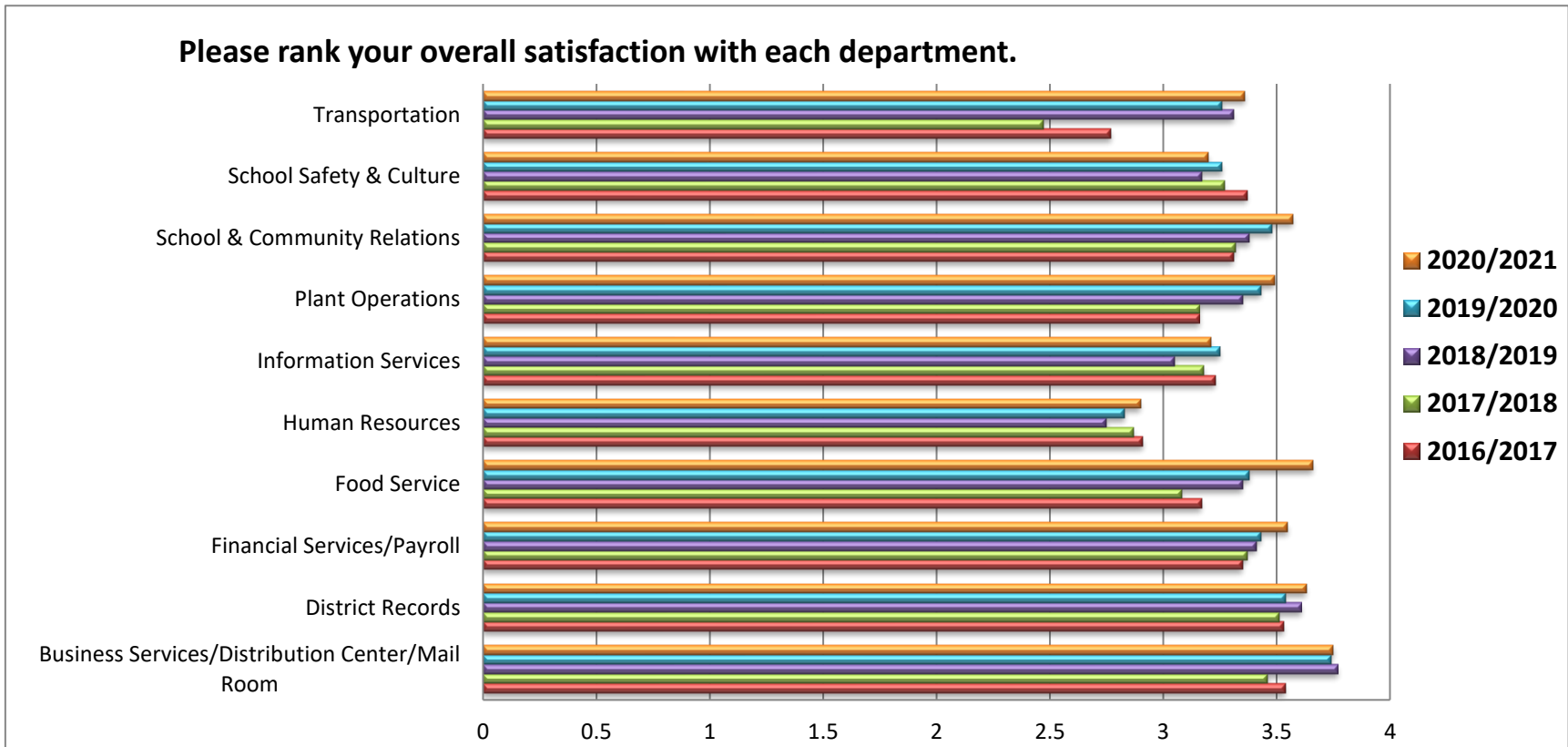
7. Please rate your satisfaction with the level and frequency of communication between the school and each support department.

	2016/2017	2017/2018	2018/2019	2019/2020	2020/2021
Business Services/Distribution Center/Mail Room	3.45	3.42	3.7	3.71	3.63
District Records	3.42	3.5	3.56	3.53	3.46
Financial Services/Payroll	3.29	3.31	3.32	3.31	3.35
Food Service	3.06	3	3.37	3.33	3.59
Human Resources	2.90	2.92	2.76	2.76	2.89
Information Services	3.10	3.06	3	3.19	3.08
Plant Operations	3.08	3.08	3.31	3.36	3.41
School & Community Relations	3.29	3.32	3.46	3.43	3.5
School Safety & Culture	3.27	3.27	3.11	3.29	3.19
Transportation	2.69	2.42	3.24	3.26	3.34



8. Please rank your overall satisfaction with each department.

	2016/2017	2017/2018	2018/2019	2019/2020	2020/2021
Business Services/Distribution Center/Mail Room	3.54	3.46	3.77	3.74	3.75
District Records	3.53	3.51	3.61	3.54	3.63
Financial Services/Payroll	3.35	3.37	3.41	3.43	3.55
Food Service	3.17	3.08	3.35	3.38	3.66
Human Resources	2.91	2.87	2.75	2.83	2.9
Information Services	3.23	3.18	3.05	3.25	3.21
Plant Operations	3.16	3.16	3.35	3.43	3.49
School & Community Relations	3.31	3.32	3.38	3.48	3.57
School Safety & Culture	3.37	3.27	3.17	3.26	3.2
Transportation	2.77	2.47	3.31	3.26	3.36



9. How would you compare your experience this year versus last year with each department?

	2017/2018	2018/2019	2019/2020	2020/2021
Business Services/Distribution Center/Mail Room	3.46	3.7	3.74	3.63
District Records	3.51	3.6	3.58	3.57
Financial Services/Payroll	3.29	3.35	3.46	3.39
Food Service	3.06	3.36	3.38	3.58
Human Resources	2.83	2.78	2.86	3.01
Information Services	3.03	3.05	3.23	3.08
Plant Operations	3.08	3.35	3.44	3.44
School & Community Relations	3.29	3.41	3.42	3.49
School Safety & Culture	3.19	3.19	3.25	3.15
Transportation	2.56	3.37	3.4	3.36

